

DYNAMIC LEADERSHIP WITH EMOTIONAL INTELLIGENCE

COURSE OVERVIEW – 2 full days onsite or 5 ½ day modules

LEARNING OUTCOMES

1. Describing Emotional Intelligence and knowing when you see, feel, hear and experience it
2. Understanding EI as a critical success factor for your organisation and how it links with project, matrix and team management, leadership competencies
3. Understanding your own Leadership EI using the EQi diagnostic tool, and its impact on others
4. Practicing skills to develop your EI and self management
5. Using EI for effective interpersonal relationships
6. Understanding how to engage teams going forward
7. Creating your own development plan



Six Leadership Styles



Johari Window

COURSE OUTLINE

MODULE 1 EMOTIONAL INTELLIGENCE IN LEADERSHIP

- Effective Management & Leadership Behaviors
- Becoming a Full Range Leader
- Six Leadership Styles

MODULE 2 UNDERSTANDING EMOTIONAL INTELLIGENCE

- Understanding EQi Competencies
- The Business Case for Emotional Intelligence in Organisations
- Johari Window

MODULE 3 DEVELOPING KEY COPETENCIES

- EQi 2.0 assessment and optional add-on one-to-one coaching
- Self Awareness – Hot Buttons
- EI and Tough Conversations

EQi 360 assessment

Coaching

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THANK YOU

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